OPEN MEETING ITEM



COMMISSIONERS
DOUG LITTLE - Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN

#### **ARIZONA CORPORATION COMMISSION**

# **ORIGINAL**

DATE:

OCTOBER 31, 2016

DOCKET NO .:

W-01815A-14-0173 AND W-01815A-16-0142

TO ALL PARTIES:

Enclosed please find the recommendation of Administrative Law Judge Sasha Paternoster.

The recommendation has been filed in the form of an Order on:

# GOLDEN SHORES WATER CO., INC. (RATES/FINANCING)

Pursuant to A.A.C. R14-3-110(B), you may file exceptions to the recommendation of the Administrative Law Judge by filing an original and thirteen (13) copies of the exceptions with the Commission's Docket Control at the address listed below by 4:00 p.m. on or before:

#### NOVEMBER 9, 2016

The enclosed is <u>NOT</u> an order of the Commission, but a recommendation of the Administrative Law Judge to the Commissioners. Consideration of this matter has <u>tentatively</u> been scheduled for the Commission's Open Meeting to be held on:

#### **NOVEMBER 17, 2016**

For more information, you may contact Docket Control at (602) 542-3477 or the Hearing Division at (602) 542-4250. For information about the Open Meeting, contact the Executive Director's Office at (602) 542-3931.

ECUTIVE DIRECTOR

Arizona Corporation Commission

DOCKETED

OCT 3 1 2016

DOCKETED BY

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1200 WEST WASHINGTON STREET; PHOENIX, ARIZONA 85007-2927 / 400 WEST CONGRESS STREET; TUCSON, ARIZONA 85701-1347

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This document is available in alternative formats by contacting Shaylin Bernal, ADA Coordinator, voice phone number 602-542-3931, E-mail <u>SABernal@azcc.gov</u>.

1 2 3	On this 31st day of October, 2016, the following document was filed with Docket Control as a Recommended Order from the Hearing Division, and copies of the document were mailed on behalf of the Hearing Division to the following who have not consented to email service. On this date or as soon as possible thereafter, the Commission's eDocket program will automatically email a link to the filed document to the following who have consented to email service.
4	Mark Sparks
5	GOLDÉN SHORES WATER COMPANY P.O. Box 37
6	12812 Oatman Hwy. Topock, AZ 86436
7	Janice Alward, Chief Counsel
8	Legal Division ARIZONA CORPORATION COMMISSION 1200 Wort Workington Street
9	1200 West Washington Street Phoenix, AZ 85007 JAlward@azcc.gov
10	TBroderick@azcc.gov Consented to Service by Email
11	Consented to Service by Eman
12	By: RTallman
13	Rebecca Tallman
14	Assistant to Sasha Paternoster
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1	BEFORE THE ARIZONA CORPORATION COMMISSION
2	COMMISSIONERS
3 4 5	DOUG LITTLE – Chairman BOB STUMP BOB BURNS TOM FORESE ANDY TOBIN
6 7 8 9 10	IN THE MATTER OF THE APPLICATION OF GOLDEN SHORES WATER CO., INC. FOR APPROVAL OF A RATE INCREASE.  DOCKET NO. W-01815A-14-0173  DOCKET NO. W-01815A-16-0142  DOCKET NO. W-01815A-16-0142
11 12	Open Meeting November 17, 2016 Phoenix, Arizona
13	BY THE COMMISSION:
14	* * * * * * * *
15	Having considered the entire record herein and being fully advised in the premises, the Arizona
16	Corporation Commission ("Commission") finds, concludes, and orders that:
17	FINDINGS OF FACT
18	I. <u>Procedural History</u>
19	1. On June 2, 2014, Golden Shores Water Company, Inc. ("Golden Shores" or
20	"Company") filed with the Commission an application for a determination of the fair value of its plant
21	and property for the provision of public utility service and for an increase in its rates and charges for
22	water utility service based thereon ("Rates Docket"). Golden Shores' application used a test year
23	("TY") ending December 31, 2013. Golden Shores' customers are almost exclusively residential
24	customers served by 5/8" x 3/4" water meters.
<ul><li>25</li><li>26</li></ul>	2. On June 11, 2014, Golden Shores filed a request for a one time waiver to file its rate
27 28	In Decision No. 74168 (October 25, 2013), Golden Shores was ordered to file an application for a permanent rate increase no later than May 30, 2014. Golden Shores completed a rate application for water companies with annual gross operating revenues of less than \$250,000.

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application for a water utility classes D&E, with revenues less than \$250,000, citing lack of funds to file a rate case for a Class C Utility.

- 3. On July 1, 2014, the Commission's Utilities Division ("Staff") issued a Letter of Deficiency.
- 4. On August 14, 2014, Staff filed a Letter of Sufficiency indicating that Golden Shores' application had met the sufficiency requirements outlined in Arizona Administrative Code ("A.A.C.") R14-2-103, and classifying Golden Shores as a Class C Utility.
- 5. On August 20, 2014, a Procedural Order was issued scheduling an evidentiary hearing to commence on February 10, 2015, and requiring the filing of direct testimony and responsive testimony by December 26, 2014 and January 12, 2015, respectively, and other procedural deadlines were established.
- 6. On October 9, 2014, Golden Shores filed an Affidavit of Mailing stating that the prescribed customer notice had been mailed on September 17, 2014.
- 7. On October 14, 2014, Golden Shores filed an Affidavit of Publication showing that the prescribed customer notice had been published in the October 2014 edition of the *Topock Topics*, a monthly newsletter of general circulation in Golden Shores' service area.
- 8. On December 10, 2014, Staff filed a Motion to Suspend Timeclock stating that through the course of discovery, Staff learned that Golden Shores needed to file an application for the approval of financing. Staff stated the financing application should be filed before Staff filed its direct testimony in the rate case and, as a result of that delay, Golden Shores would need to update the TY for its permanent rate application, from a TY ending December 31, 2013 to a TY ending December 31, 2014. The updated application would require Golden Shores to submit 2014 bill counts for all meter sizes, 2014 balance sheet and income statements, as well as other updated 2014 data. Staff believed Golden Shores would need six months to provide the additional information. Therefore, Staff requested that the timeclock in this docket be suspended, and that the timeclock be reinstated upon Golden Shores' filing of updated TY information and Golden Shores' filing a financing application.
- 9. On December 12, 2014, Staff filed a supplement to its motion, correcting a typographical error and indicating that Golden Shores supported Staff's proposed suspension of the

timeclock.

- 10. On December 16, 2014, by Procedural Order, the procedural schedule was vacated and the timeclock was suspended.
- 11. Effective January 16, 2015, per the Notice of Final Rulemaking, A.A.C. R14-2-103 was amended by, among other items, updating the annual in-state operating revenue thresholds that classify utilities as class A, B, C, D, or E.
- 12. On February 10, 2015, the hearing convened for purposes of taking public comment only.
- 13. On May 26, 2015, Golden Shores filed a financing application in Docket No. W-01815A-15-0166.
- 14. On July 9, 2015, Golden Shores filed its Amended Rate Application with a TY of 2014, reporting total annual operating revenues of \$677,935.58, if the Company's requested revenue increase is approved by the Commission. Such annual operating revenues, inclusive of the requested rate relief, would render Golden Shores a Class D Utility under the new rules.
- 15. On August 7, 2015, Staff issued a Letter of Deficiency regarding the Amended Rate Application.
- 16. On September 3 and September 30, 2015, Golden Shores filed its responses to Staff's Data Requests.
  - 17. On October 5, 2015, Staff filed its Motion to Reinstate the Timeclock.
- 18. On October 9, 2015, by Procedural Order, a procedural conference was scheduled for October 22, 2015, to discuss Staff's Motion to Reinstate the Timeclock as well as whether the current version of A.A.C. R14-2-103 should apply to Golden Shores' Amended Rate Application, negating the requirement for a hearing, or whether the application should be processed under the rules that were effective at the time the original rate application was filed, necessitating an evidentiary hearing.
- 19. On October 20, 2015, Golden Shores filed a request to appear telephonically for the October 22, 2015 procedural conference, which was granted by a Procedural Order also dated October 20, 2015.
  - 20. On October 22, 2015, a procedural conference was held as scheduled at the

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Commission's offices in Phoenix, Arizona. Golden Shores was represented telephonically by Eileen Sparks, its Secretary, who verified she had authority to represent the Company. Staff appeared through counsel. Golden Shores and Staff both supported proceeding with the matter under the new classifications in A.A.C. R14-2-103, in which Golden Shores would be considered a Class D utility, thereby negating the need for a hearing. However, Staff expressed concern over the shorter timeframe due to current workload and asked for an additional 60 days to process the application. Ms. Sparks did not express opposition to Staff's request for additional time. Further, Staff supported consolidating the Rates Docket with the financing application in Docket No. W-01815A-15-0166 while Ms. Sparks indicated Golden Shores might withdraw the financing application because controllers had been installed on Golden Shores' existing wells, increasing their efficiency. Ms. Sparks stated it would be clear whether funding for a new well was needed within 30 days, at which point Golden Shores would determine whether or not to withdraw its financing application. Ms. Sparks further stated that consolidation of the dockets was preferred if Golden Shores were to determine to proceed with the financing application. Staff said its engineer would review the efficiencies of Golden Shores' wells when it conducted its site inspection.

- 21. On October 28, 2015, by Procedural Order, Golden Shores was directed to file items found missing from its rate and financing applications and Staff was directed to file a new sufficiency letter regarding the Company's Amended Rate Application once those items were filed. The Procedural Order also granted Staff's request for an additional 60 days to process the Company's Amended Rate Application, directing the Staff Report to be filed 135 days from the date of sufficiency, and extending the Commission's timeclock for issuing a final order in this matter in a corresponding manner.
- 22. On November 30, 2015, Golden Shores filed a formal request to withdraw its financing application in Docket No. W-01815A-15-0166.
- 23. On February 5, 2016, Golden Shores filed the missing items requested of the Company in the October 28, 2015 Procedural Order.
- 24. On March 31, 2016, Staff filed a Letter of Sufficiency indicating Golden Shores' Amended Rate Application had met the sufficiency requirements outlined in A.A.C. R14-2-103, and

classifying Golden Shores as a Class D Utility.

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25. On April 8, 2016, Staff filed a Correction to Letter of Sufficiency filed on March 31, 2016, extending the due date of the Staff Report from June 15, 2016 to August 12, 2016, pursuant to the October 28, 2015 Procedural Order.

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26. On April 15, 2016, a Procedural Order was issued scheduling filing dates.

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27. On April 29, 2016, Golden Shores filed with the Commission a financing application in Docket No. W-01815A-16-0142 ("Finance Docket").

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28. On July 6, 2016, Staff filed a Motion to Consolidate in both the Financing Docket and the Rates Docket. Staff stated that the Company's applications are directly related and that Staff resources would be better utilized if both dockets were consolidated.

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29. On July 19, 2016, by Procedural Order, the above captioned dockets were consolidated.

On September 19, 2016, Golden Shores filed its Comments to the Staff Report, stating

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30. On August 12, 2016, Staff filed a Staff Report recommending approval of the applications.

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31. On August 16, 2016, Golden Shores filed a rate design in the docket.

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that Golden Shores accepts Staff's recommendations but requests that the Company be authorized to

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were incurred beginning January 1, 2016, rather than beginning July 26, 2016, as recommended by

use loan proceeds to be reimbursed for previous funds spent on meter and meter installation costs that

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Staff.

33. On October 4, 2016, Staff filed its Reply to Golden Shores Water Company's Response to Staff Report indicating Staff's agreement to the Company's request.

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34. Several public comments in opposition to the Company's rate application, and one in support, have been submitted by customers during the pendency of this docket.

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# II. Background

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35. Golden Shores is a Class D Arizona public service corporation providing water service to approximately 1,528 customers in Mohave County, Arizona. The Commission approved the

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Company's present permanent rates and charges in Decision No. 61832 (July 20, 1999) and approved

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interim emergency rates in Decision No. 74168 (October 25, 2013).

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Staff indicates that a water loss ratio of 10 percent or less is acceptable.
 The Company did not propose a fair value rate base different from its OCRB.

- 36. Currently, Golden Shores' rate structure provides for a monthly minimum charge based on meter size and a uniform commodity rate that applies to all usage.
- 37. The Company's water system consists of two active wells capable of producing 1,600 gallons per minute ("GPM"), three storage tanks, five booster pumps, and a distribution system.
- 38. During the TY, Golden Shores reported 118,986,000 total gallons pumped and 114,078,000 gallons sold, resulting in a reported water loss ratio of approximately 4.12 percent<sup>2</sup>.
- 39. Based on Staff's engineering analysis, the Company has adequate production capacity and storage capacity to serve the existing customer base and anticipated growth.
- 40. Golden Shores is not located in any Arizona Department of Water Resources ("ADWR") Active Management Area ("AMA"). According to an ADWR Compliance Status Report dated April 6, 2016, the Company is in compliance with departmental requirements governing water providers and/or community water systems.
- An Arizona Department of Environmental Quality ("ADEQ") Compliance Status Report dated May 14, 2016 stated the Company's drinking water system, Public Water System ("PWS") No. 08-024, was delivering water that meets water quality standards required by 40 C.F.R. 141 and A.A.C. Title 18, Chapter 4.
  - 42. Staff's Compliance Section reported no delinquent compliance items for Golden Shores.
- 43. Staff's Consumer Services database showed no complaints have been filed against the Company from January 1, 2013 to July 21, 2016.
- 44. Golden Shores has approved Curtailment Plan and Backflow Prevention Tariffs on file with the Commission.

# III. Rate Application

- A. Adjustments to Rate Base and Operating Income
- 45. Golden Shores proposed an original cost rate base ("OCRB") of \$134,352.3
- 46. Staff determined the Company's OCRB to be \$330,470, due to Staff's adjustments to plant balances and accumulated depreciation. Golden Shores did not object to Staff's recommended

OCRB.

- 47. We find that Staff's adjustments to the Company's OCRB are reasonable and appropriate, and should be adopted. We further find that Golden Shores' fair value rate base ("FVRB") is equivalent to its OCRB of \$330,470.
  - 48. Staff accepted Golden Shores' total test year operating revenue of \$548,007.
- 49. We find the test year operating revenue is reasonable and appropriate and adopt the test year operating revenue amount of \$548,007.
- 50. Staff made several adjustments to the Company's operating expenses resulting in a net increase of \$20,649, to account for provision of salary to a Company Officer, water testing, property and income tax expense, and interest on customer security deposits, as well as a decrease in depreciation expense. Staff's adjustments result in test year operating expense of \$543,011, which the Company did not dispute.
- 51. We find that Staff's adjustments to test year operating expense are reasonable and appropriate and adopt an adjusted test year operating expense amount of \$543,011.
- 52. Based on Staff's analysis, Golden Shores' present rates and charges resulted in test year operating income of \$4,996, for a 1.51 percent rate of return on the Company's FVRB of \$330,470.
- 53. The parties recommend, and we agree, that the Company should use the depreciation rates by individual National Association of Regulatory Utility Commissioners ("NARUC") category as set forth in Table F-1 of the Engineering Report of the Staff Report filed in this matter.

# B. Revenue Requirement

- 54. Staff and the Company recommend approval of permanent rates to produce annual operating revenue of \$630,217, which is inclusive of \$48,914 estimated revenue from a Staff recommended Water Infrastructure Financing Authority of Arizona ("WIFA") loan surcharge. The total recommended revenue would be an increase of \$825,210, or 15 percent, over adjusted test year revenue of \$548,007, to provide an operating income of \$79,978, for a 9.4 percent rate of return on the Company's FVRB of \$330,470.
- 55. According to Staff, the recommended revenue requirement will provide the Company with sufficient cash flow to pay normal operating expenses and manage contingencies.

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56. We find that Staff's recommended revenue requirement, as agreed by Golden Shores, is just and reasonable and should be adopted.

### C. Rate Design

57. Staff and the Company are in agreement on a recommended rate design. The rates and charges for the Company at present, and as recommended by the parties, are as follows:

6	MONTHLY USAGE CHARGE:	Present	Recommended
7		Rates	Rates
_ /	5/8" x <sup>3</sup> / <sub>4</sub> " Meter	\$20.00	\$21.00
8	<sup>3</sup> / <sub>4</sub> " Meter	20.00	31.50
Ŭ	1" Meter	61.00	52.50
9	1 ½" Meter	150.00	105.00
	2" Meter	305.00	168.00
10	3" Meter	350.00	336.00
11	4" Meter	400.00	525.00
11	6" Meter	900.00	1,050.00
12			
	COMMODITY RATES		
13			
14	All Meter Sizes	¢1.50	N/A
	Per 1,000 Gallons	\$1.52	N/A
15	5/02 - 3/2 Mater Desidential		
1.0	5/8" x <sup>3</sup> / <sub>4</sub> " Meter - Residential 0 to 3,000 Gallons	N/A	\$1.52
16	3,001 to 10,000 Gallons	N/A	1.72
17	Over 10,000 Gallons	N/A	1.90
	Over 10,000 Ganons		
18	5/8" x 3/4" Meter - Commercial		
10	First 10,000 Gallons	N/A	1.72
19	Over 10,000 Gallons	N/A	1.90
20			
	3/4" Meter – Residential & Commercial		
21	First 10,000 Gallons	N/A	1.72
22	Over 10,000 Gallons	N/A	1.90
22			
23	1" Meter – Residential & Commercial	~ * * * *	1 =0
	First 25,000 Gallons	N/A	1.72
24	Over 25,000 Gallons	N/A	1.90
25			
23	1 1/2" Meter – Residential & Commercial	N/A	1.72
26	First 50,000 Gallons	N/A N/A	1.72
	Over 50,000 Gallons	IN/A	1.90
27			
	II		

,	2" Meter – Residentia	al & Commercial				
1	First 80,000 Gallon			N/A	1.72	
2	Over 80,000 Gallor	ns		N/A	1.90	
3	3" Meter – Residentia			27/	4 ===	
	First 160,000 Gallo			N/A	1.72	
4	Over 160,000 Gallo	ons		N/A	1.90	
5	4" Meter – Residentia			<b>3 7</b> / .	4 =4	
6	First 250,000 Gallo			N/A	1.72	
7	Over 250,000 Gallo	ons		N/A	1.90	
	<u>6" Meter – Residenti</u>					
8	First 500,000 Gallo			N/A	1.72	
9	Over 500,000 Galle	ons		N/A	1.90	1
10	Standpipe – Bulk Wa	<u>iter</u>		<b>#0.0</b> 7	<b>#1 00</b>	
11	All Gallons			\$2.25	\$1.90	,
1	SERVICE LINE AN			RGE		
12	(Refundable pursuar	t to A.A.C. R14-2-4	<b>10-5</b> )		. ~	
13		Present Rates	]	Recommended		
ر.		,		Meter Install		4-1-01
14		Total Charge	<u>Charge</u>			tal Charge
	5/8" x <sup>3</sup> / <sub>4</sub> " Meter	\$410	\$400		\$100	\$500 575
15	<sup>3</sup> / <sub>4</sub> " Meter	455 520	415		160	575 675
16	1" Meter	520 740	420 470		225 430	675 900
	1 ½" Meter	740 1,800	470 750	1	430 1,415	2,165
17	2" Meter	2,340	960		1,413 1,700	2,163
10	3" Meter 4" Meter	2,340 3,405	1,500		2,765	4,265
18	6" Meter	6,510	2,100		5,650	7,750
19	O WICKET	0,510	<b>-</b> ,	•	·	<b>y</b>
20	SERVICE CHARGI	<b>E:</b>	Pre	esent Rates	Rec	<u>ommended</u>
21	Establishment	_		\$30.00	<del>`</del>	\$35.00
21	Reconnection (Deling	uent)		45.00		45.00
22	After Hours Service C			45.00		50.00
	Meter Test (If Correct	_		30.00		30.00
23	Deposit			60.00		*
24	Deposit Interest		A.A.C R14			**
<b>4</b>	Re-Establishment (W	ithin 12 Months)	A.A.C R14			*** ^^ ^c
25	NSF Check	N. 6 - 4		\$10.00		\$20.00 ***
	Deferred Payment, Pe			1.50%		\$20.00
26	Meter Reread (If Corn		1.5% of Unpa	\$15.00 aid Balance		\$20.00 ****
27	Late Payment Fee (Pe	er ivionin)	1.370 OI Unpa	nu Dalalice		
28	•••					
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DECISION NO.

- Per A.A.C. R14-2-403(B).
- \*\* Per A.A.C. R14-2-403(B) 6%
- \*\*\* Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)
- \*\*\*\* 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)
- \*\*\*\*\* 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.
- 58. Staff's recommended rates without the estimated loan surcharge would increase the current monthly bill for the typical residential bill by \$1.02, from \$24.74 to \$25.76, for an increase of 4.1 percent. Staff's recommended rates inclusive of the estimated loan surcharge would increase the current average monthly bill for the same residential customer by \$3.67, from \$24.74 to \$28.41, for an increase of 14.8 percent.

#### IV. Financing Application

- 59. Golden Shores requests authorization to incur long-term debt financing from WIFA in the form of a 20-year amortizing loan with a 5.00 percent interest rate.
- 60. Golden Shores proposes to use the proceeds from the loan to replace meters and valves that are over 30 years old, to purchase a back-up generator, and to upgrade infrastructure at an agreed cost of \$514,700.<sup>4</sup>
- 61. The Company also requests approval to use a portion of the loan proceeds to reimburse the Company for previous funds spent on meters and meter installation costs that were incurred beginning January 1, 2016.<sup>5</sup>
- 62. Golden Shores proposes to use the proceeds from the loan for the following capital improvement projects:

1	1 3			
Qty.	Description	Price	Cost	Total Cost
1	Generac Commercial Series 150KW Standup Generator		\$29,399.00	\$29,399.00
	(277/480V-NG) SCAQMD Complaint			
	Dana Kepner – Valve Replacement Gate Valve 4"			
42	4" MJ RW DI OL Valve, Less Accs	\$394.30	\$16,560.60	
84		\$17.56	\$1,475.04	
42	· · · · · · · · · · · · · · · · · · ·	\$67.59	\$2,838.78	
42		\$78.55	\$3,299.10	
	5-1/4" Domestic VB Drop Lid Marked "WATER"	\$16.44	\$690.48	\$24,864.00

<sup>&</sup>lt;sup>4</sup> According to the finance application, Golden Shores sought approval of a \$550,345 loan to complete the listed capital improvement projects. Upon review of the plant cost estimates and construction plans, Staff found the amounts to equal \$514,700.

<sup>&</sup>lt;sup>5</sup> In its response to the Staff Report, the Company agreed with all but one of Staff's recommendations, requesting authorization to be reimbursed for meters and meter installation costs that were incurred beginning January 1, 2016 rather than July 29, 2016. In its Reply to Golden Shores Water Company's Response to Staff Report, Staff agreed with the Company's request.

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		Dana Kepner – Valve Replacement Gate Valve 6"			
1	15	6" MJ RW DI OL Valve, Less Accs	\$503.18	\$7,547.70	
	30	6" MJ Compact Accessory Pack w/Gland	\$26.49	\$794.70	
2	15	6" 6855 Domestic Valve Box Bottom Section Slip Type	\$67.59	\$1,013.85	
	15	6"Domestic 16" Valve Box Top Section Slip Type	\$78.55	\$1,178.25	
3	15	5-1/4" Domestic VB Drop Lid Marked "WATER"	\$16.44	\$246.60	10,781.10
		Dana Kepner – Meters <sup>6</sup>			
4	500	NL 3/4" C38-23-2.5 Ford Meter Cplg. Meter Swivel Nut by	\$10.02 pcs	\$5,010.00	
_ ا		Maleiron pipe Thread (2 1/2" long)			
ا د	900	NL 3/4" Ford Straight Ball Meter Valve, Pack J	\$70.88 pcs	\$63,792.00	
_	15	3/4" x 300' CTS 200 PSI Polyethylene Tubing Dr 9	\$.24/ft	\$1,080.00	
6	900	#51 Ford Insert Stiffener for ¾" (CTS)	\$1.46 pcs	\$1,314.00	\$71,196.00
7		Radio Read System			
_ /	1120	5/8 x <sup>3</sup> / <sub>4</sub> accuSTREAM, TR/PL, 1 gal, LPLA	\$106.62	\$119,414.40	İ
	1550		\$162.00	\$251,100.00	
8	1	6501-GBSensus Hand Helt Upgrade w/Dock Station	\$5,700.00	\$5,700.00	
اہ	1	Autoread Upgrade to Walk by/Drive by	\$1,695.00	\$1,695.00	
9	1	Smart Point Command Link	\$550.00	\$550.00	
10					514,699.50
10					

63. Staff reviewed the Company's proposed capital improvement projects and concluded that the projects are appropriate and the related cost estimates are reasonable. However, Staff states that no used and useful determination of the proposed additions and improvements was made, and no particular future treatment should be inferred for ratemaking or rate base purposes.

64. Staff and Golden Shores recommend approval of a WIFA loan surcharge to fund the debt service on the proposed loan.<sup>7</sup> Staff estimates that a monthly loan surcharge in the amount of approximately \$2.65 per customer will generate sufficient cash flow for Golden Shores to meet its financial obligation under the terms of the proposed loan. Staff's calculations are based on a \$514,700 WIFA loan, over 20 years, at 5.00 percent interest, and would require the Company to generate an annual cash flow of \$48,913.768 through the surcharge.<sup>9</sup>

<sup>&</sup>lt;sup>6</sup> The numbers and descriptions provided for the Dana Kepner project as set forth in this table are pursuant to the Dana Kepner Company, Inc. invoice, attached hereto as Exhibit A.

<sup>&</sup>lt;sup>7</sup> Though not requested in its finance application, the Company accepts Staff's recommendation.

<sup>&</sup>lt;sup>8</sup> Staff typically includes an amount to cover income taxes on the surcharge revenue. However, in this case, once the \$41,453 in additional depreciation expense resulting from the WIFA funded plant is added to the Company's total expenses and the Company deducts the \$26,665 in interest, then the Company's total federal and state tax on its total revenue including the surcharge will be approximately \$4,100. Because Staff's recommended level of income taxes (i.e., \$8,000, see Income Statement) is more than the Company will actually have to pay, Staff did not include a component for income taxes in the surcharge.

<sup>&</sup>lt;sup>9</sup> The surcharge mechanism establishes the methodology for calculating the surcharge amounts to be applied to the rates established in this rate application. Once the Company has closed on the loan, it would submit an application in this Docket requesting implementation of the surcharge, prompting Staff to calculate the appropriate surcharge and prepare and file a recommended order for Commission consideration.

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Staff also calculated Golden Shores' pro forma debt service coverage ("DSC")10 at 2.54 65. and the Times Interest Earned Ratio ("TIER")11 at 3.15, meaning the Company's cash flow will be adequate to meet all obligations.

#### Staff's Recommendations V.

- 66. Staff recommends the following:
  - Approval of the Staff-recommended rates and charges as shown on Schedule (a) CSB-20 of the Staff Report filed in this matter;
  - The Company to file with Docket Control, as a compliance item in this Docket, (b) a tariff schedule of its new rates and charges within 30 days after the effective date of the Decision in this proceeding;
  - The Company to, as a compliance item in this case, notify its customers of the (c) authorized rates and charges approved in this proceeding, and their effective date, in a form acceptable to Staff, by means of an insert in its next regularly scheduled billing and to file copies with Docket Control within 10 days of the date notice is sent to customers;
  - The Company to file with Docket Control, as a compliance item in this Docket, (d) a schedule of its approved rates and charges within 30 days after the Decision in this matter is issued;
  - Approval of the Company's application for authorization to issue long-term debt (e) to WIFA in an amount not to exceed \$514,700. Staff further recommends that the Company be authorized to use a portion of the loan proceeds to be reimbursed for previous funds spent on the meters and meter installations costs that were incurred beginning January 1, 2016;
  - Approval of the associated surcharge mechanism that may result in a surcharge (f)

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<sup>&</sup>lt;sup>10</sup> DSC ratio represents the number of times internally generated cash will cover required principal and interest payments on short-term and long-term debt. A DSC greater than 1.0 indicates that cash flow from operations is sufficient to cover debt obligations. A DSC less than 1.0 means that debt service obligations cannot be met by cash generated from operations and that another source of funds is needed to avoid default.

<sup>11</sup> TIER represents the number of times earnings before income tax expense covers interest expense on debt. A TIER greater than 1.0 means that operating income is greater than interest expense. A TIER less than 1.0 is not sustainable in the long term but does not necessarily mean that debt obligations cannot be met in the short term.

of \$2.65 per month per customer;

- (g) The actual amount of the WIFA loan surcharge be calculated based upon the actual terms of the WIFA loan and actual number of customers at the time of loan closing;
- (h) The Company to file as a compliance item in this docket, within 30 days of the execution of any financing transaction authorization herein, a notice confirming such execution has occurred and a certification by an authorized Company representative that the terms of the financing fully comply with the authorizations granted;
- (i) The Company provide to Staff, upon request, a copy of any loan documents executed pursuant to the authorizations granted herein;
- (j) That upon filing the loan closing notice, the Company file in this Docket an application requesting implementation of the associated surcharge;
- (k) That within 30 days of the filing of a surcharge implementation request, Staff shall calculate the appropriate WIFA surcharge and prepare and file a recommended order for Commission consideration;
- (l) Approval of the loan and surcharge be rescinded if the Company has not drawn funds from the loan within one year of the date of the Decision resulting from this proceeding;
- (m) That upon approval of the WIFA surcharge, the Company shall open a separate interest-bearing account in which all surcharge monies collected from customers will be deposited;
- (n) The only disbursement of funds from this account will be to make debt service and WIFA reserve payments to WIFA;
- (o) That the Company be directed to record the loan principal portion of the surcharge in its books and records as CIAC;
- (p) The surcharge automatically expire at the end of the loan term, usually 240 months or upon full payment of the loan, whichever occurs first; and

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That Golden Shores use the Staff recommended depreciation rates listed in Table (q) F of the Engineering Report attached to the Staff Report in this matter.

67. We find that Staff's recommendations, as modified herein, are just and reasonable and in the public interest, and should therefore be adopted.

#### CONCLUSIONS OF LAW

- Golden Shores Water Co., Inc. is a public service corporation within the meaning of 1. Article XV of the Arizona Constitution and A.R.S. §§ 40-250, 40-251, 40-301, and 40-302.
- 2. The Commission has jurisdiction over Golden Shores Water Co., Inc. and the subject matter of the applications.
  - Notice of the applications was provided in the manner prescribed by law. 3.
  - Golden Shores Water Co., Inc.'s fair value rate base is \$330,470. 4.
- The rates, charges, and conditions of service authorized herein are just, reasonable, and 5. in the public interest and should be approved without a hearing.
- 6. The authorizations granted herein are for lawful purposes which are within the corporate powers of the Company, are compatible with the public interest, with sound financial practices, and with the proper performance by the Company of service as a public service corporation, and will not impair the Company's ability to perform that service.
- The financing approved herein is for the purposes stated in the financing application, is 7. reasonably necessary for those purposes, and is not reasonably chargeable to operating expenses or to income.
- Approval of the proposed financing should not guarantee or imply any specific 8. treatment of any capital additions for ratemaking or rate base purposes.
- Staff's recommendations, as modified and discussed herein, are just and reasonable and 9. in the public interest.

#### ORDER

IT IS THEREFORE ORDERED that Golden Shores Water Co., Inc. shall file with Docket Control, as a compliance item in this docket, by December 31, 2016, revised schedules setting forth the following rates and charges:

1	MONTHLY USAGE CHARGE:		
2	5/8" x <sup>3</sup> / <sub>4</sub> " Meter	\$21.00	
3	3/3" Meter	31.50	
3	1" Meter	52.50	
4	1 ½" Meter	105.00	
_ [	2" Meter	168.00	
5	3" Meter	336.00	
6	4" Meter	525.00	
	6" Meter	1,050.00	
7	COMMODITY RATES		
8			
9	All Meter Sizes	N/A	
	Per 1,000 Gallons	IN/A	
10	5/8" x 3/4" Meter - Residential		
11	0 to 3,000 Gallons	\$1.52	
	3,001 to 10,000 Gallons	1.72	
12	Over 10,000 Gallons	1.90	
13	5/92 v 3/2 Motor Commondial		
	5/8" x 3/4" Meter - Commercial First 10,000 Gallons	1.72	
14	Over 10,000 Gallons	1.90	
15			
1.0	3/4" Meter – Residential & Commercial		
16	First 10,000 Gallons	1.72	
17	Over 10,000 Gallons	1.90	
18	1" Meter – Residential & Commercial		
10	First 25,000 Gallons	1.72	
19	Over 25,000 Gallons	1.90	
20	1 ½" Meter – Residential & Commercial		
0.1	First 50,000 Gallons	1.72	
21	Over 50,000 Gallons	1.90	
22	·		
	2" Meter - Residential & Commercial	1.50	
23	First 80,000 Gallons	1.72	
24	Over 80,000 Gallons	1.90	
25	3" Meter – Residential & Commercial		
۷3	First 160,000 Gallons	1.72	
26	Over 160,000 Gallons	1.90	
27			
	• • •		
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DECISION NO.

1	1 2	4" Meter – Resident First 250,000 Gall Over 250,000 Gal	lons	nmercial			72 90	
Standpipe - Bulk Water   All Gallons   S1.90	3			<u>nmercial</u>		1	70	
Sandpipe - Bulk Water   All Gallons   \$1.90	4	-						
All Gallons	5	Standnine – Bulk W	<sup>7</sup> ater					
Refundable pursuant to A.A.C. R14-2-40-5	6					\$1	.90	
Service   Line   Installation   Charge   Charg	7					HARGE		
Line   Installation   Charge   Charge	8	(Refundable pursua	nt to A.A	.C. R14-2-40-	5)			
Charge	9				Total			
11	10	5/0" v 3/" Matar	Charge	Charge	Charge			
12       1 ½" Meter       470       430       900         2" Meter       750       1,415       2,165         3" Meter       960       1,700       2,660         4" Meter       1,500       2,765       4,265         6" Meter       2,100       5,650       7,750         SERVICE CHARGE:         Establishment       \$35.00         Reconnection (Delinquent)       45.00         After Hours Service Charge       50.00         Meter Test (If Correct)       30.00         Deposit       *         Deposit Interest       *         Re-Establishment (Within 12 Months)       *****         NSF Check       \$20.00         Deferred Payment, Per Month       ******         Meter Reread (If Correct)       \$20.00         Late Payment Fee (Per Month)       ******         ******       Per A.A.C. R14-2-403(B).         *****       Per A.A.C. R14-2-403(B) 6%         *****       Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)         ******       1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)         *******       1.50 percent per month of unpaid balance per month of \$	11	<sup>3</sup> / <sub>4</sub> " Meter	415	160	575			
2" Meter 750 1,415 2,165 3" Meter 960 1,700 2,660 4" Meter 1,500 2,765 4,265 6" Meter 2,100 5,650 7,750  SERVICE CHARGE: Establishment \$35.00 Reconnection (Delinquent) 45.00 After Hours Service Charge 50.00 Meter Test (If Correct) 30.00 Deposit *****  Per A.A.C. R14-2-403(B).  *** Per A.A.C. R14-2-403(B).  *** Per A.A.C. R14-2-403(B)  ***** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ****** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.	12							
3" Meter	13	2" Meter	750	1,415	2,165			
6" Meter 2,100 5,650 7,750  SERVICE CHARGE: Establishment \$35.00 Reconnection (Delinquent) 45.00 After Hours Service Charge 50.00  Meter Test (If Correct) 30.00 Deposit **  Peposit Interest **  Re-Establishment (Within 12 Months) ***  NSF Check \$20.00 Deferred Payment, Per Month ****  Meter Reread (If Correct) \$20.00 Late Payment Fee (Per Month) *****  * Per A.A.C. R14-2-403(B).  ** Per A.A.C. R14-2-403(B).  ** Per A.A.C. R14-2-403(B) 6%  *** Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)  **** 1.50 percent per month of unpaid balance per Month of \$5 whichever is greater.					•			
SERVICE CHARGE:   Establishment   \$35.00     Reconnection (Delinquent)   45.00     After Hours Service Charge   50.00     Meter Test (If Correct)   30.00     Deposit   *   Deposit Interest   **   Re-Establishment (Within 12 Months)   ***   NSF Check   \$20.00     Deferred Payment, Per Month   ****   Meter Reread (If Correct)   \$20.00     Late Payment Fee (Per Month)   ****  23			-	•	-			
Reconnection (Delinquent) After Hours Service Charge  Meter Test (If Correct) Deposit Deposit Interest Re-Establishment (Within 12 Months) NSF Check Deferred Payment, Per Month Meter Reread (If Correct) Late Payment Fee (Per Month)  ****  Per A.A.C. R14-2-403(B).  ** Per A.A.C. R14-2-403(B) 6%  *** Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)  ***** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ****** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.			<u>E:</u>					
After Hours Service Charge  Meter Test (If Correct) Deposit  Deposit Interest Re-Establishment (Within 12 Months) NSF Check Deferred Payment, Per Month Meter Reread (If Correct)  Late Payment Fee (Per Month)  *****  Per A.A.C. R14-2-403(B).  ** Per A.A.C. R14-2-403(B) 6%  **** Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)  ***** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ****** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.			quent)					
Meter Test (If Correct) Deposit Deposit Deposit Interest Re-Establishment (Within 12 Months) NSF Check Deferred Payment, Per Month Meter Reread (If Correct) Late Payment Fee (Per Month)  ****  * Per A.A.C. R14-2-403(B).  ** Per A.A.C. R14-2-403(B) 6%  *** Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)  **** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ***** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.	17							
Deposit Interest Re-Establishment (Within 12 Months) NSF Check Deferred Payment, Per Month Meter Reread (If Correct) Late Payment Fee (Per Month)  *****  Per A.A.C. R14-2-403(B).  ** Per A.A.C. R14-2-403(B) 6%  *** Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)  **** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ****** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.	18	`	ct)					
NSF Check Deferred Payment, Per Month Meter Reread (If Correct) Late Payment Fee (Per Month)  *****  Per A.A.C. R14-2-403(B).  *** Per A.A.C. R14-2-403(B) 6%  **** Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)  ***** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ****** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.	19					**		
Deferred Payment, Per Month Meter Reread (If Correct) Late Payment Fee (Per Month)  *****  Per A.A.C. R14-2-403(B).  ** Per A.A.C. R14-2-403(B) 6%  *** Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)  **** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ***** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.	20	•	Vithin 12 l	Months)				
Meter Reread (If Correct)  Late Payment Fee (Per Month)  ****  Per A.A.C. R14-2-403(B).  *** Per A.A.C. R14-2-403(B) 6%  *** Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)  **** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ***** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.		1	er Month					
22   Late Payment Fee (Fer Month)  23   * Per A.A.C. R14-2-403(B).  ** Per A.A.C. R14-2-403(B) 6%  *** Number of months off the system times the monthly minimum per A.A.C. R14-2-  403(D)  **** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ***** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.	21	Meter Reread (If Co	rrect)					
** Per A.A.C. R14-2-403(B) 6%  *** Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)  **** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ***** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.	22	Late Payment Fee (P	er Month	)		****		
*** Number of months off the system times the monthly minimum per A.A.C. R14-2-403(D)  **** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ***** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.	23							
25 **** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ***** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.	24				em times t	he monthly	w minimum per A.A.C. R14-2-	
**** 1.50 percent per month of unpaid balance per A.A.C. R14-2-409(G)  ***** 1.50 percent per month of unpaid balance per month of \$5 whichever is greater.	25	403(D	)					
		**** 1.50 po	ercent per ercent per	month of unpa	aid balance aid balance	e per A.A.( e per montl	o. K14-2-409(G) n of \$5 whichever is greater.	
<sup>2</sup> /	27		_					

IT IS FURTHER ORDERED that the revised schedules of rates and charges shall be effective for all service provided during Golden Shores Water Co., Inc.'s next regular billing cycle.

IT IS FURTHER ORDERED that Golden Shores Water Co., Inc. shall notify its customers of the authorized rates and charges and their effective date, as well as information generally explaining the Water Infrastructure Financing Authority of Arizona loan surcharge, the approximate date that the Water Infrastructure Financing Authority of Arizona loan surcharge is expected to go into effect, and that the Water Infrastructure Financing Authority of Arizona loan surcharge is estimated to be \$2.65 per customer per month, in a form acceptable to the Commission's Utilities Division Staff, by means of an insert in its next regularly scheduled billing or as a separate mailing.

IT IS FURTHER ORDERED that Golden Shores Water Co., Inc. shall file with Docket Control, as a compliance item in this docket, within ten (10) days after the date notice is sent to its customers, a copy of the notice provided to customers.

IT IS FURTHER ORDERED that Golden Shores Water Co., Inc. is authorized to incur long-term debt financing pursuant to a loan agreement with the Water Infrastructure Financing Authority of Arizona, in an amount not to exceed \$514,700.

IT IS FURTHER ORDERED that any unused debt authorization granted in this proceeding shall terminate on November 30, 2017.

IT IS FURTHER ORDERED that Golden Shores Water Co., Inc. shall provide to the Commission's Utilities Division Staff, upon request, a copy of any loan documents executed pursuant to the authorizations granted herein.

IT IS FURTHER ORDERED that Golden Shores Water Co., Inc. shall file with Docket Control, as a compliance item in this docket, within thirty (30) days of the execution of any financing transaction authorized herein, a notice confirming that such execution has occurred and a certification by an authorized Company representative that the terms of the financing fully comply with the authorizations granted herein.

IT IS FURTHER ORDERED that, upon filing notice confirming the loan's execution, Golden Shores Water Co., Inc. may file with Docket Control, in this docket, an application requesting implementation of the loan surcharge, as discussed herein.

IT IS FURTHER ORDERED that the Commission's Utilities Division Staff shall calculate the appropriate Water Infrastructure Financing Authority of Arizona loan surcharge amount and prepare and file a recommended order for Commission consideration, within thirty (30) days of the approval of Golden Shores Water Co., Inc.'s application requesting implementation of the Water Infrastructure Financing Authority of Arizona loan surcharge.

IT IS FURTHER ORDERED that the actual amount of the Water Infrastructure Financing Authority of Arizona loan surcharge be calculated based upon the actual terms of the Water Infrastructure Financing Authority of Arizona loan and actual number of customers at the time of loan closing.

IT IS FURTHER ORDERED that upon approval of the loan surcharge, Golden Shores Water Co., Inc. shall open a separate interest-bearing account in which all loan surcharge monies collected from customers will be deposited.

IT IS FURTHER ORDERED that Golden Shores Water Co., Inc. shall only disburse funds from the separate interest-bearing account for debt service payments to the Water Infrastructure Financing Authority of Arizona and reserve payments to the Water Infrastructure Financing Authority of Arizona.

IT IS FURTHER ORDERED that Golden Shores Water Co., Inc. shall record the loan principal portion of the surcharge in its books and records as Contributions in Aid of Construction.

IT IS FURTHER ORDERED that the Water Infrastructure Financing Authority of Arizona loan surcharge automatically expire at the end of the loan term, usually 240 months, or upon full payment of the loan, whichever occurs first.

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1	IT IS FURTHER ORDER	RED that Golden Shores Water Co., Inc. shall use the depreciation						
2	rates delineated in Table F of the Engineering Report portion of the Staff Report in this matter.							
3	IT IS FURTHER ORDER	ED that this Decision shall become effective immediately.						
4	BY ORDER OF	THE ARIZONA CORPORATION COMMISSION.						
5								
6	CHAIRMAN LITTLE	COMMISSIONER STUMP						
7								
8								
9	COMMISSIONER FORESE	COMMISSIONER TOBIN COMMISSIONER BURNS						
10								
11		IN WITNESS WHEREOF, I, JODI A. JERICH, Executive Director of the Arizona Corporation Commission, have hereunto						
12		Director of the Arizona Corporation Commission, have hereunto set my hand and caused the official seal of the Commission to be affixed at the Capitol, in the City of Phoenix, this						
13		day of2016.						
14								
15		JODI A. JERICH						
16		EXECUTIVE DIRECTOR						
17	DISSENT							
18	. — …							
19	DISSENT							
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1	SERVICE LIST FOR:	GOLDEN SHORES WATER CO., INC.
2	DOCKET NOS.:	W-01815A-14-0173 AND W-01815A-16-0142
3		
4	Mark Sparks GOLDEN SHORES WATER COMPANY P.O. Box 37	
5	12812 Oatman Hwy. Topock, AZ 86436	
6	Janice Alward, Chief Counsel	
7	Legal Division	ON
8	1200 West Washington Street Phoenix, AZ 85007  JAlward@azcc.gov TBroderick@azcc.gov Consented to Service by Email	
9	TBroderick@azcc.gov Concentration Services by Email	
10	Consented to Service by Eman	
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# Dana Kepner Company, Inc. Western Industrial Supply, LLC

4/3// IFCVENDOR MYOIDE DATE ORDER NO. 0000000 4524763-00 P.G.NO. PAGEN

CUST#:

42090000

SHIP TO:

GOLDEN SHORES WATER CO INC

PO BOX 37

TOPOCK, AZ 86436-0037

REMIT TO:

Dana Kepner Company, Inc.

PO Box 710281

Denver, CO 80271-0281

BILL TO:

GOLDEN SHORES WATER CO INC

PO BOX 37

TOPOCK, AZ 86436-0037

INSTRUCTIONS		TERMS
	Net	30 Days
SHIP POINT SHIP	444	SHIPPED

INE NO.	PRODUCT AND DESCRIPTION	CRIANTITY ORDERED	QUANTITY B.Q.	GTY. SHIPPED	QTY. UN	LINIT PRICE	AMOUNT (NET)
	DRIVER MUST GO THROUGH A COMPANY WHEN DROPPING OF		SOMEONE AT	GSWC			
	:382325n) 3/4" C38-23-2,5 FORD ME METER SWIVEL NUT BY MALI	500 FER CPLG FIRON PIPE THREA	.n. (2. 1/2* 1	ONG)	PCS.	10.02 PCS	5010.00
2 678	43332WNL 3/4" FORD STRAIGHT BALL	900	**************************************		PCS	70.88 PCS	63792.00
3 113	300DR9	15	***************************************	700 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	roll *	0.24 /ft	1080.00
4 671	4" X 300" CTS 200 PSI PO 51 1 FORD INSERT STIFFENER	900	G DK 9		PCS	0.24 /ft 1.46 PCS	1314.00
4 Lir	nes Total	Qty Shi	oped Total	2315	**************************************	[otal	71196.00
			**************************************		**************************************	nvoice Total	71196.00
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				Control Contro			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
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Last Page Dana Kepner Co; Inc. Western industrial Supply, LLC. standard terms and conditions apply. All returns must be approved and in full saleable condition. Returns will be subject to a restocking charge. Service charges will be applied to invoices that are not paid within terms.

DECISION NO.